WC1N 3AX, United Kingdom. VAT N° 393 7105 82. Company N° 13553030.



## Residential call rate card

| DESTINATION                | RATE  | DESTINATION                   | RATE  | DESTINATION             | RATE  |
|----------------------------|-------|-------------------------------|-------|-------------------------|-------|
| Algeria                    | £0.24 | Bhutan mobile                 | £0.22 | Denmark                 | £0.04 |
| Algeria mobile             | £2.59 | Bolivia                       | £0.73 | Denmark mobile          | £0.04 |
| American Samoa             | £0.12 | Bolivia mobile                | £0.73 | Diego Garcia            | £4.36 |
| Andorra                    | £0.09 | Botswana                      | £0.76 | Djibouti                | £1.21 |
| Andorra mobile             | £0.68 | Botswana mobile               | £1.03 | Djibouti mobile         | £1.21 |
| Angola                     | £0.17 | Brazil                        | £0.04 | Dominica                | £0.75 |
| Angola mobile              | £0.73 | Brazil mobile                 | £0.05 | Dominican rep.          | £0.14 |
| Anguilla                   | £0.87 | British Virgin Islands        | £0.86 | Dominican rep. mobile   | £0.37 |
| Anguilla mobile            | £0.93 | British Virgin Islands mobile | £0.89 | East Timor              | £0.91 |
| Antarctic Territories      | £5.05 | Brunei                        | £0.15 | East Timor mobile       | £0.91 |
| Antigua and Barbuda        | £0.95 | Brunei mobile                 | £0.15 | Ecuador                 | £0.51 |
| Antigua and Barbuda mobile | £0.99 | Bulgaria                      | £0.06 | Ecuador mobile          | £0.82 |
| Antilles                   | £0.60 | Bulgaria mobile               | £0.15 | Egypt                   | £0.33 |
| Antilles mobile            | £0.54 | Burkina Faso                  | £1.58 | Egypt mobile            | £0.38 |
| Antilles St. Marten        | £0.40 | Burkina Faso mobile           | £1.05 | El Salvador             | £0.42 |
| Argentina                  | £0.05 | Cambodia                      | £0.22 | El Salvador mobile      | £0.42 |
| Argentina mobile           | £0.15 | Cambodia mobile               | £0.22 | Eritrea                 | £0.87 |
| Armenia                    | £0.91 | Cameroon                      | £0.38 | Eritrea mobile          | £0.85 |
| Armenia mobile             | £0.93 | Cameroon mobile               | £1.14 | Estonia                 | £0.04 |
| Aruba                      | £0.36 | Cape Verde Island             | £0.81 | Estonia mobile          | £0.05 |
| Aruba mobile               | £0.84 | Cape Verde Island mobile      | £1.07 | Faeroe Islands          | £0.08 |
| Ascension island           | £5.95 | Cayman Islands                | £0.50 | Faeroe Islands mobile   | £0.10 |
| Australia                  | £0.04 | Cayman Islands mobile         | £0.69 | Falkland Islands        | £5.94 |
| Australia mobile           | £0.06 | Chad                          | £1.92 | Fiji                    | £1.02 |
| Austria                    | £0.04 | Chad mobile                   | £1.92 | Fiji mobile             | £1.02 |
| Austria mobile             | £0.05 | Chile                         | £0.05 | Finland                 | £0.04 |
| Azerbaijan                 | £1.16 | Chile Easter Island           | £0.07 | Finland mobile          | £0.05 |
| Azerbaijan mobile          | £1.16 | Chile mobile                  | £0.05 | France                  | £0.04 |
| Bahamas                    | £0.95 | Colombia                      | £0.04 | France mobile           | £0.05 |
| Bahamas mobile             | £0.95 | Colombia mobile               | £0.05 | French Guiana           | £0.04 |
| Bahrain                    | £0.41 | Comoros                       | £1.81 | French Guiana mobile    | £0.35 |
| Bahrain mobile             | £0.49 | Comoros mobile                | £2.05 | French Polynesia        | £1.03 |
| Bangladesh                 | £0.05 | Congo                         | £1.59 | French Polynesia mobile | £1.03 |
| Bangladesh mobile          | £0.05 | Congo mobile                  | £2.13 | Gabon                   | £1.63 |
| Barbados                   | £0.81 | Cook Islands                  | £3.99 | Gabon mobile            | £1.59 |
| Barbados mobile            | £0.81 | Costa Rica                    | £0.06 | Gambia                  | £1.64 |
| Belgium                    | £0.03 | Costa Rica mobile             | £0.19 | Gambia mobile           | £1.66 |
| Belgium mobile             | £0.05 | Côte d'Ivoire                 | £1.29 | Georgia                 | £1.14 |
| Belize                     | £0.84 | Côte d'Ivoire mobile          | £1.26 | Georgia mobile          | £1.14 |
| Belize mobile              | £0.87 | Croatia                       | £0.04 | Germany                 | £0.04 |
| Benin                      | £1.30 | Croatia mobile                | £0.05 | Germany mobile          | £0.05 |
| Benin mobile               | £1.30 | Cyprus South                  | £0.04 | Ghana                   | £0.88 |
| Bermuda                    | £0.09 | Cyprus South mobile           | £0.05 | Ghana mobile            | £1.01 |
| Bermuda mobile             | £0.07 | Czech Republic                | £0.04 | Gibraltar               | £0.11 |
| Bhutan                     | £0.21 | Czech Republic mobile         | £0.05 | Gibraltar mobile        | £0.54 |
|                            |       |                               |       |                         |       |

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UrSolutions Ltd trading as UrFibre with registered address 27 Old Gloucester Street, London,



## Residential call rate card

| DESTINATION              | RATE  | DESTINATION                | RATE  | DESTINATION             | RATE  |
|--------------------------|-------|----------------------------|-------|-------------------------|-------|
| Greece                   | £0.59 | Kiribati                   | £3.01 | Micronesia              | £1.97 |
| Greece mobile            | £0.05 | Korea South                | £0.04 | Moldova                 | £1.34 |
| Greenland                | £0.21 | Korea South mobile         | £0.05 | Moldova mobile          | £1.31 |
| Greenland mobile         | £0.21 | Kuwait                     | £0.15 | Monaco                  | £0.32 |
| Grenada                  | £0.51 | Kuwait mobile              | £0.14 | Monaco mobile           | £1.14 |
| Guadeloupe               | £0.04 | Kyrgyzstan                 | £0.74 | Mongolia                | £0.05 |
| Guadeloupe mobile        | £0.31 | Kyrgyzstan mobile          | £0.78 | Mongolia mobile         | £0.05 |
| Guam                     | £0.05 | Laos                       | £0.26 | Montserrat              | £0.97 |
| Guatemala                | £0.59 | Laos mobile                | £0.26 | Montserrat mobile       | £0.97 |
| Guatemala mobile         | £0.61 | Latvia                     | £0.04 | Morocco                 | £0.07 |
| Guyana                   | £0.92 | Latvia mobile              | £0.05 | Morocco mobile          | £0.07 |
| Guyana mobile            | £0.91 | Lesotho                    | £1.57 | Mozambique              | £0.81 |
| Honduras                 | £0.52 | Lesotho mobile             | £1.69 | Mozambique mobile       | £1,07 |
| Honduras mobile          | £0.73 | Liberia                    | £1.49 | Namibia                 | £0.36 |
| Hong Kong                | £0.14 | Liberia mobile             | £1.49 | Namibia mobile          | £0.48 |
| Hong Kong mobile         | £0.14 | Liechtenstein              | £0.08 | Nauru                   | £4.50 |
| Hungary                  | £0.04 | Liechtenstein mobile       | £0.12 | Nepal                   | £0.61 |
| Hungary mobile           | £0.05 | Lithuania                  | £0.04 | Nepal mobile            | £0.61 |
| Iceland                  | £0.06 | Lithuania mobile           | £0.05 | Netherlands             | £0.05 |
| Iceland mobile           | £0.06 | Luxembourg                 | £0.04 | Netherlands mobile      | £0.05 |
| India                    | £0.07 | Luxembourg mobile          | £0.06 | New Caledonia           | £1.02 |
| India mobile             | £0.07 | Macao                      | £0.43 | New Caledonia mobile    | £1.19 |
| Indonesia                | £0.12 | Macao mobile               | £0.43 | New Zealand             | £0.04 |
| Indonesia mobile         | £0.15 | Madagascar                 | £2.42 | New Zealand mobile      | £0.13 |
| Inmarsat Bgan            | £9.46 | Madagascar mobile          | £2.44 | Niger                   | £0.72 |
| International Free phone | £0.66 | Malawi                     | £1.50 | Niger mobile            | £0.72 |
| Ireland                  | £0.04 | Malawi mobile              | £1.50 | Nigeria                 | £0.45 |
| Ireland mobile           | £0.05 | Malaysia                   | £0.04 | Nigeria mobile          | £0.45 |
| Israel                   | £0.09 | Malaysia mobile            | £0.05 | Niue                    | £2.91 |
| Israel mobile            | £0.32 | Maldives                   | £3.51 | Norfolk Islands         | £3.70 |
| Israel Palestine         | £0.72 | Maldives mobile            | £3.43 | Northern Marianas       | £0.14 |
| Israel Palestine mobile  | £0.81 | Malta                      | £0.04 | Norway                  | £0,04 |
| Italy                    | £0.04 | Malta mobile               | £0.05 | Norway mobile           | £0.05 |
| Italy mobile             | £0.06 | Marshall Islands           | £0.92 | Oman                    | £0.41 |
| Jamaica                  | £0.97 | Martinique                 | £0.07 | Oman mobile             | £0.42 |
| Jamaica mobile           | £0.97 | Martinique mobile          | £0.35 | Pakistan                | £0.14 |
| Japan                    | £0.05 | Mauritania                 | £2.11 | Pakistan mobile         | £0.17 |
| Japan mobile             | £0.12 | Mauritania mobile          | £2.06 | Palau                   | £0.85 |
| Jersey mobile            | £0.05 | Mauritius                  | £0.33 | Palestine               | £0.72 |
| Jordan                   | £0.63 | Mauritius mobile           | £0.38 | Palestine Israel        | £0.72 |
| Jordan mobile            | £0.68 | Mauritius Rodriguez Island | £0.33 | Palestine Israel mobile | £0.72 |
| Kazakhstan               | £0.22 | Mayotte                    | £0.06 | Palestine mobile        | £0.81 |
| Kazakhstan mobile        | £0.77 | Mayotte mobile             | £0.46 | Panama                  | £0.08 |
| Kenya                    | £0.82 | Mexico                     | £0.04 | Panama mobile           | £0.50 |
| Kenya mobile             | £0.75 | Mexico mobile              | £0.05 | Paraguay                | £0.08 |
|                          |       |                            |       |                         |       |

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## Residential call rate card

| DESTINATION                  | RATE  | DESTINATION                       | RATE                | DESTINATION                                       | RATE  |
|------------------------------|-------|-----------------------------------|---------------------|---|-------|
|                              |       |                                   |                     |   |       |
| Paraguay mobile              | £0.18 | St. Helena<br>St. Kitts and Nevis | £6.76               | Uganda <i>mobile</i> United Arab Emirates         | £1.21 |
| Peru mobile                  | £0.04 | St. Kitts and Nevis mobile        | £0.87               | United Arab Emirates  United Arab Emirates mobile | £0.56 |
| Peru mobile                  | £0.05 |                                   | £0.87               |   | £0.56 |
| Philippines  Dhilippines     | £0.71 | St. Lucia                         | £0.88               | United Kingdom                                    | £0.01 |
| Philippines mobile           | £0.85 | St. Lucia mobile                  | £0.89               | United Kingdom Free phone                         | £0.00 |
| Poland                       | £0.04 | St. Maarten                       | £0.44               | United Kingdom Islands                            | £0.02 |
| Poland mobile                | £0.05 | St. Maarten mobile                | £0.48               | United Kingdom mobile                             | £0.02 |
| Portugal                     | £0.04 | St. Pierre and Miquelon           | £0.80               | UK personal numbering                             | £0.05 |
| Portugal mobile              | £0.05 | St. Pierre and Miquelon mobile    | Valoriano residente | Uruguay   | £0.21 |
| Puerto Rico                  | £0.04 | St. Vincents                      | £0.56               | Uruguay mobile                                    | £0.20 |
| Puerto Rico mobile           | £0.05 | St. Vincents mobile               | £0.83               | Uzbekistan  | £0.38 |
| Qatar                        | £0.61 | Suriname                          | £0.69               | Uzbekistan mobile                                 | £0.38 |
| Qatar mobile                 | £0.73 | Suriname mobile                   | £0.97               | Vanuatu   | £3.73 |
| Reunion                      | £0.04 | Swaziland                         | £0.52               | Vanuatu mobile                                    | £3.73 |
| Reunion mobile               | £0.47 | Swaziland mobile                  | £0.56               | Vietnam   | £0.23 |
| Romania                      | £0.04 | Sweden                            | £0.04               | Vietnam mobile                                    | £0.23 |
| Romania mobile               | £0.05 | Sweden mobile                     | £0.05               | Wallis and Futuna                                 | £1.32 |
| Rwanda                       | £1.11 | Switzerland                       | £0.11               | Western Samoa                                     | £3.43 |
| Rwanda mobile                | £1.13 | Switzerland mobile                | £0.27               | Western Samoa mobile                              | £3.43 |
| San Marino                   | £0.07 | Taiwan                            | £0.07               | Zambia  | £1.72 |
| San Marino mobile            | £0.35 | Taiwan mobile                     | £0.31               | Zambia mobile                                     | £1.18 |
| São Tomé and Príncipe        | £3.91 | Tajikistan                        | £0.71               |   |       |
| São Tomé and Príncipe mobile | £3.91 | Tajikistan mobile                 | £0.76               |   |       |
| Saudi Arabia                 | £0.33 | Tanzania                          | £1.21               |   |       |
| Saudi Arabia mobile          | £0.51 | Tanzania mobile                   | £1.20               |   |       |
| Senegal                      | £1.11 | Thailand                          | £0.04               |   |       |
| Senegal mobile               | £1.54 | Thailand mobile                   | £0.05               |   |       |
| Seychelles                   | £2.68 | Togo                              | £1.26               |   |       |
| Seychelles mobile            | £2,51 | Togo mobile                       | £1.40               |   |       |
| Sierra Leone                 | £2.07 | Tokelau                           | £3.73               |   |       |
| Sierra Leone mobile          | £2.07 | Tonga                             | £3.22               |   |       |
| Singapore                    | £0.03 | Tonga mobile                      | £3.22               |   |       |
| Singapore mobile             | £0.05 | Trinidad and Tobago               | £0.27               |   |       |
| Slovakia                     | £0.03 | Trinidad and Tobago mobile        | £0.61               |   |       |
| Slovakia mobile              | £0.06 | Tunisia                           | £3.28               |   |       |
| Slovenia                     | £0.04 | Tunisia mobile                    | £3.28               |   |       |
| Slovenia mobile              | £0.05 | Turkey                            | £0.10               |   |       |
| Solomon Islands              | £3.69 | Turkey mobile                     | £0.36               |   |       |
| Solomon Islands mobile       | £3.69 | Turkey North Cyprus               | £0.08               |   |       |
| South Africa                 | £0.35 | Turkey North Cyprus mobile        | £0.36               |   |       |
| South Africa mobile          | £0.33 | Turkmenistan                      | £0.49               |   |       |
| Spain                        | £0.04 | Turkmenistan mobile               | £0.67               |   |       |
| Spain mobile                 | £0.05 | Turks and Caicos                  | £0.85               |   |       |
| Sri Lanka                    | £0.61 | Turks and Caicos mobile           | £0.94               |   |       |
| Sri Lanka mobile             | £0.55 | Uganda                            | £1.34               |   |       |